

Installation and User's Guide

Steamfix for sauna heater 34.G

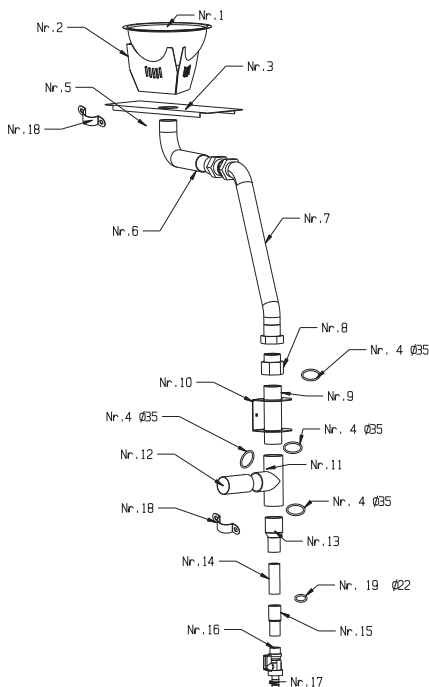


GB



Scope of supply

The scope comprises the parts illustrated:



1. Fragrance dispenser
2. Base for fragrance dispenser
3. Cover plate for stone basket
4. Sealing ring
5. Stainless steel bend 90° Ø 35 mm
6. Clamping ring screw attachment Ø 35 mm
7. Stainless steel flexible pipe 1"
8. Connection muff
9. Stainless steel pipe Ø 35mm x 115 mm
10. Pipe bracket
11. Stainless steel T-piece Ø 35 mm
12. Stainless steel pipe Ø 35 mm x 70 mm
13. Stainless steel reducing nipple Ø 35 mm / 22 mm
14. Stainless steel pipe Ø 22 mm x 60 mm
15. Stainless steel transition muff Ø 20 mm / 1/2"
16. KFE tap 1/2"
17. Hose nozzle 1/2"
18. Pipe clip Ø 35 mm

2 x round-head screws 3.9 x 9

DIN 7981

2 x round-head screws M5 x 10

4 x O-rings Ø 35 x 3.2

1 x O-ring Ø 22 x 3.5

Assembly

First, check that all the parts listed in the scope of supply are present.



Caution!

Sharp-edged metal parts. Please wear protective gloves.

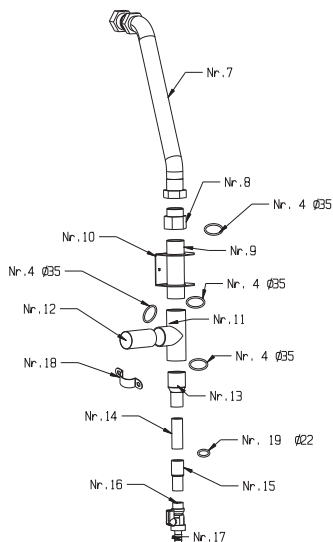
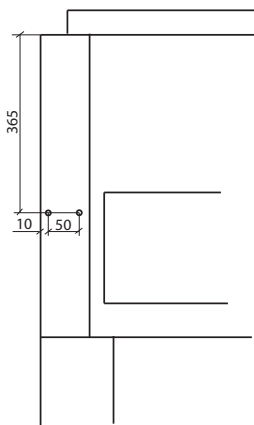
For assembly, always disconnect the heater from the mains. Then remove the stones from the stone basket.

Now, use a \varnothing 3.5 mm metal drill to drill the attachment holes for the fitting according to the adjacent illustration.

The fitting can be mounted either on the left-hand side or on the right-hand side of the heater.

Screw or push the fitting together as shown.

During this process, pull the stainless steel flexible pipe (no. 7) to the required length



Use the 2 screws 3.9 x 9 to screw the assembled fitting to the pre-drilled holes using the pipe bracket (no. 10).

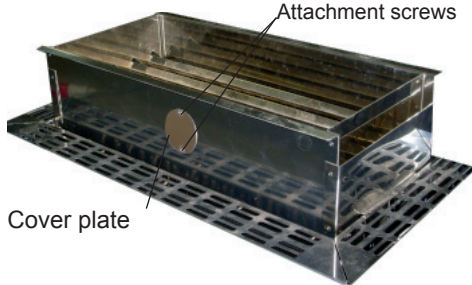
Pipe bracket



Remove the cover plate from the rear of the stone basket.

To do this, loosen the two attachment screws.

Attachment screws

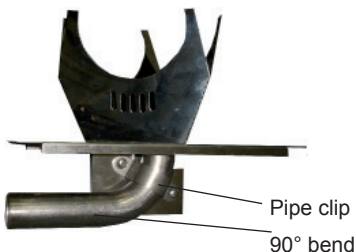


Cover plate

For sauna heaters 15 - 21 kW

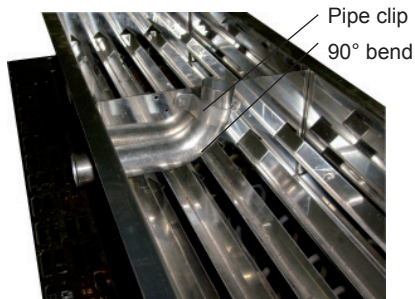
Use the pipe clip (no. 18) and 2 screws M5 x 10 to fix the 90° bend (no. 5) to the pre-drilled holes in the cover plate (no. 3).

Place the completely assembled cover plate (no. 2, 3, 5, 18) on the stone basket in such a way that the end of the 90° bend reaches through the opening in the rear wall of the stone basket (no. 4).



For sauna heaters 24 - 36 kW

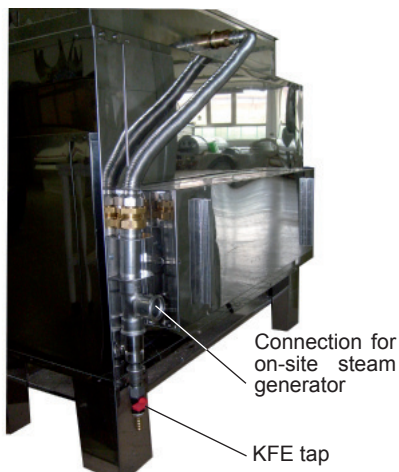
Use the pipe clip (no. 18) and 2 screws M5 x 10 to fix the 90° bend (no. 5) to the pre-drilled holes inside the stone basket.



Insert the clamping ring screw attachment (no. 6) onto the end of the 90° bend (no. 5). Do not use an O-ring here!



Connect the steam generator (not included in the scope of supply) to the stainless steel pipe (no. 12).



With the 24 - 36 kW heater versions, place the base for the fragrance dispenser (no. 2 and 3) in the stone basket in such a way that the 90° bend (no. 5) reaches through the opening in the cover plate (no. 3).

The fragrance dispenser (no. 1) is placed in the base (no. 2).

Finally, put the stones back in the stone basket.

You can now put the Steamfix into operation.

After use, empty the fitting of any condensation that may have collected.

To do this, open the KFE tap (no. 16) and allow the liquid to drain off.



Please keep this address in a safe place together with the installation guide.

To help us answer your questions quickly and competently please provide the information printed on the type shield including the model, item no. and serial no., in all inquiries.

Service Address:

EOS Saunatechnik GmbH
Adolf-Weiß-Straße 43
35759 Driedorf-Mademühlen, Germany
Tel: +49 (0)2775 82-514
Fax: +49 (0)2775 82-431

servicecenter@eos-sauna.de
www.eos-sauna.de

WARRANTY

The warranty is provided according to the legal regulations at present.

Manufacturer's guarantee:

- The period of guarantee starts from the date of purchase and lasts up to 2 years by commercial use and 3 years by private use.
- Always include the completed guarantee certificate when returning equipment.
- The guarantee is void for appliances which have been modified without manufacturer's explicit agreement.
- Damages caused by incorrect operation or handling through non-authorized persons are not covered under the terms of guarantee.
- In the event of a claim please indicate the serial number as well as the item number and model name with detailed description of the fault.
- This guarantee covers defective parts and labour but not the defects caused by wear and tear.

In case of complaint please return the equipment in its original packaging or other suitable packaging (caution: danger of transport damage) to our service department.

Always include the completed warranty certificate when returning equipment.

Possible shipping costs arising from the transport to and from point of repair cannot be overtaken by us.

Outside of Germany please contact your specialist dealer in case of warranty claims. Direct warranty processing with our service department is in this case not possible.

Equipment commissioning date:

Stamp and signature of the authorized electrician:

Handling procedures for return shipments (RMA) - Details for all returns !

Dear customer

we hope that you will rejoice in the ordered articles. Just in case that you are not entirely contented as an exception, please follow the procedures specified below. This enabling us to ensure a quick and smooth handling of the return shipment.

Please absolutely respect for all returns!

- Please add the available **RMA-voucher** always **completely filled out** together with an **invoice copy** to the return shipment! Do not stick it on the goods or on the packaging. **We do not accept the return shipment without these papers.**
- Not prepaid parcels **will be refused** and returned to Sender! Please always ask for the **RMA-No.** for the cheapest return.
- **Please pay attention that** the goods have to be sent back **without visible marks of use** in the **original scope of delivery and in original packing.**
- We recommend to use an **additional solid and break-proof covering box** which should be padded out with styrofoam, paper or similar. Transport damages as a result of faulty packing are for the sender's account.

Form of complaint:

1) Transport damage

- Please check the content of your parcel immediately and advise the forwarding company of a claim (parcel service/ freight forwarder)
- Do not use damaged goods!
- Ask the forwarder **for a written acknowledgement of the damages.**
- **Report the claim promptly by phone to your dealer.** He will discuss with you how to act in this case.
- If the transport box has been damaged, please use an additional covering box. Do not forget to add the **acknowledgement of the damage of the forwarding company !**

2) Faulty goods

- The implied warranty period is 2 years. Please contact your dealer in case of **faulty or wrong articles or missing accessories.** He will discuss with you the individual case and try for immediate and customer-friendly solution.
- For **economic returns** within Germany you will get an **RMA-number from the manufacturer.**
- All returns have to be in the **original packing of the goods with corresponding accessories.** Please repack the goods to avoid damages. In case of wrong delivery, please do not use this article !

3) Problems of installation and functioning

- Please **read the manual carefully first of all** and pay attention to the indicated assembly or installing instructions.
- **Your dealer should be the first contact person** because he knows his products best and also knows possible problems.
- **In case of function problems with an article,** please check at first whether there is an obvious material defect. The quality system in our factory reduces malfunctions of new appliances to almost zero.